Academic Health Care Centers

Accessing Your Health Information with the Healow Patient Portal

healow
eClinicalWorks LLC

**Academic Health Care Center
(516) 686-1300**

**Family Health Care Center
(631)-348-3254**

nyit.edu/nyithealth

Access the Patient Portal

If you've given us your email, you can use our web portal. Unsure? Check with our front desk.
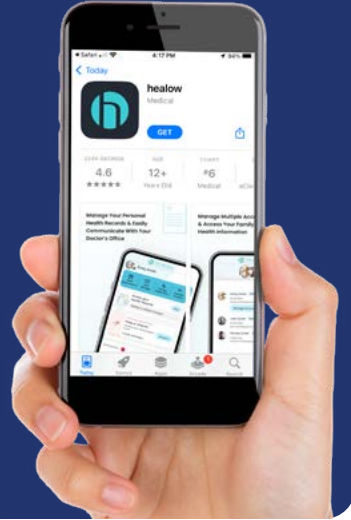
Once web-enabled, you'll get an email with a sign-up link. Follow the steps to register, log in, and verify your identity.

Patients can register themselves on the patient portal via our website: **nyit.edu/nyithealth**

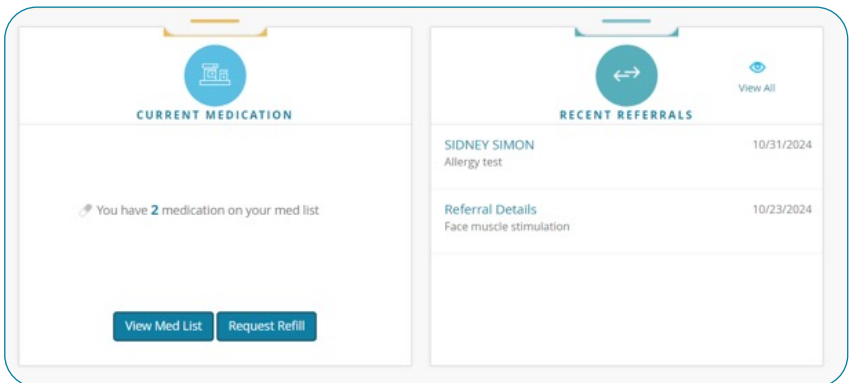Or access the portal through the Healow app.

SCAN QR CODE WITH PHONE FOR PORTAL
Note: Web mode has more features than the app.

Navigating the Healow Patient Portal

Upon login, the dashboard displays a welcome message and care information. Widgets correspond to menu categories on the left, providing access to actions and information for each section.

CURRENT MEDICATION

You have **2** medication on your med list

View Med List   Request Refill

RECENT REFERRALS   View All

SIDNEY SIMON   10/31/2024
Allergy test

Referral Details   10/23/2024
Face muscle stimulation

Patient Portal Navigation

The left-side menu in the patient portal allows easy access to different medical sections:

DASHBOARD
View health information widgets.

MY ACCOUNT
Manage personal information, reset password, view current statements, transaction logs, health access logs, and connected devices.

MESSAGES
Access and request medication refills, lab/test results, referrals, and communicate with the doctor.

MEDICAL RECORDS
Explore visit summaries, current medications, referrals, lab/diagnostic reports, immunization history, growth chart, documents, and telehealth compatibility.

APPOINTMENTS
Check upcoming and past appointments.

QUESTIONNAIRES
Complete practice-provided questionnaires.

TRACKERS
Review alerts, reminders, and tracked vital data.

Top Navigation Bar

The top navigation bar allows for changing languages, learning about the practice, and signing out.

Home | Cambie a Español | Practice Details ∨ | Sign Out

My Account

This section includes options for a variety of actions pertaining to the patient portal account, such as:

- **PERSONAL INFORMATION**
- **RESET PASSWORD**
- **HEALTH ACCESS LOGS**: Monitor document activities like downloading, viewing, or transmitting visit summaries and discharge summaries.
- **MY DEVICES**: See connected devices; retrieve PIN if forgotten during initial setup.
- **TRANSACTION LOGS**: Track completed billing transactions.
- **CURRENT STATEMENT**: View and pay bills through the ePayment window.

Statement Balance : $80.00

Pay Bill

BILLING SUMMARY

Patient Details

PATIENT'S NAME	BILL DATE	ACCT	AMOUNT PAID
Ariel M	2020-06-10	9714	

ADDRESS

Ariel M
2 TECHNOLOGY DR
Suite 1505
WESTBOROUGH MA 01581-1727

Card Information

If paying by credit, fill out below.

CARD USED

[ ] MASTER CARD   [ ] VISA   [ ] DISCOVER

CARD NUMBER   AMOUNT PAID

SIGNATURE   EXP DATE

AMOUNT ENCLOSED

Download the Healow App to Your Device

Scan QR Code for the Healow App